

2026 Spring Conference Agenda

Margaritaville Lake Resort Lake of the Ozarks

494 Tan Tar A Dr

Osage Beach, MO 65065

Sunday May 17th		CEU	Points	Room
5:00pm -7:00pm	Registration	-	-	Registration
Monday May 18th		CEU	Points	Room
7:00am-9:00am	Registration	-	-	Registration
8:00am-6:45pm	Raffle Basket Room drop off Available open during breaks	-	-	Windgate 64
2:00pm-5:00pm	Registration	-	-	Registration
4:45PM-5:15PM	New Clerk/First Time Attendee Orientation	-	-	Windgate 60/61
5:30PM-6:30PM	Presidential Welcome Reception	-	-	Parasol I/II
	Appetizers will be served	-	-	
6:45 PM-7:45PM	Regional Breakouts & Candidate Visits	Other	1.00	
	Region 1 Breakout			Nautical Wheeler
	Regions 2 & 6 Breakout			Wingate 63
	Regions 3, 7 & 8 Breakout			Wingate 60/61
	Region 4 Breakout			Leeward 74/75
	Region 5 Breakout			Wingate 62
	Region 9 Breakout		Leeward 76/77	
New Clerk Training				
9:00am-9:15am	Welcome & Introductions – Charlotte Hodson/Courtney Whiteside	-	-	Windgate 60/61
9:15am-10:30am	Roles of Court Clerks & PA Clerks – Keith Cheung	Separation of Powers	1.25	Windgate 60/61
10:30am-10:45am	Break	-	-	
10:45am-12:00am	Missouri Supreme Court Rule 37 Overview and Case Management Procedures – Courtney Whiteside	Court Operating Rules	1.25	Windgate 60/61
12:00pm-1:00pm	Lunch Provided	-	-	Paradise B
1:00pm-2:30pm	OSCA Topics, Court Monitors; Accountability – Roberta Rothstein/Devon Nixon	Purposes and Responsibilities	1.50	Windgate 60/61
2:30pm-2:45pm	Break	-	-	
2:45pm-3:30pm	Missouri Department of Revenue (DOR) Topics – Mitch Schultz	Essential Job Functions	0.75	Windgate 60/61
3:30pm-4:00pm	Closing Remarks	-	-	Windgate 60/61
			New clerk total Points	4.75
Advanced Clerk Training				
9:00am-9:15am	Welcome & Introductions – Heather Smith	-	-	Paradise A
9:15am-10:15am	Professional Communication in the Court System: Avoiding Misunderstandings and Escalations – Leslie Toliver	Communication	1.00	Paradise A
10:15am-10:30am	Break	-	-	
10:30am-12:00pm	Creating the Culture You Think You Have – Alia Stowers	Leadership	1.50	Paradise A
12:00pm-1:00pm	Lunch Provided	-	-	Paradise B
1:00pm-2:30pm	Turning the Past into Purpose: Recovery-Led Diversion Solutions – Michael Fowler	Public Trust and confidence	1.50	Paradise A
2:30pm-2:45pm	Break	-	-	
2:45pm-3:45pm	The 4 C's of Ethics – Judge Jim Hall	Ethics	1.00	Paradise A
3:45pm-4:00pm	Closing Remarks/Questions	-	-	Paradise A
			Advanced clerk total Points	5.00
Tuesday May 19th		CEU	Points	Room
7:00am -11:00am	Registration	-	-	Registration
7:30am-8:00am	Final Raffle Basket Room drop off	-	-	Windgate 64
8:00am-8:30am	Welcome/Color Guard	-	-	Paradise A
8:30am-10:30am	No More Awkward Hellos - Networking Without the Weird- Melenie Broyles	Communication	2.00	Paradise A
10:30am-10:45am	Break (Raffle Basket Room open)	-	-	Windgate 64
10:45am-12:00am	So You Think You Know the Law? -Keith Cheung	Essential Job Functions	1.25	Paradise A
12:00pm-1:00pm	Lunch Provided	-	-	Paradise B
12:45pm-1:00pm	Raffle Basket Room open	-	-	Windgate 64
1:00pm-2:00pm	Civic Project Presentation -Laura's Little Bits of Comfort	Other	1.00	Paradise A
2:00pm-3:30pm	Ferguson: 10 Years Later - Judge Cotton Walker	Purposes/Responsibilities	1.50	Paradise A
3:30pm-3:45pm	Break (Raffle Basket Room open)	-	-	Windgate 64
3:45pm-5:00pm	Professionalism Across Social Media -John King	Public Trust	1.25	Paradise A
4:30pm-5:30pm	Early Voting	-	-	Wingate 62
5:00pm-5:30pm	Raffle Basket Room open	-	-	Windgate 64
			Spring Conference Day 1 total Points	7.00

Wednesday May 20th		CEU	Points	Room
7:00am -11:00am	Registration	-	-	Registration
7:30am-8:00am	Raffle Basket Room open	-	-	Windgate 64
8:00am-9:00am	MACA Business Meeting		1.00	Paradise A
9:00am-10:15am	Awards/Election Results	Other	1.25	Paradise A
10:15am-10:30am	Break (Raffle Basket Room open)	-	-	Windgate 64
10:30am-12:00pm	ADA Compliance for Websites, Public Facing Documents and Filings - OSCA	Customer Service/Communications	1.50	Paradise A
12:00pm-1:00pm	Lunch Provided	-	-	
12:45pm-1:00pm	Raffle Basket Room open	-	-	Windgate 64
1:00pm-2:00pm	New Certification Requirements	Other	1.00	Paradise A
2:00pm - 2:30pm	Travel to Lodge	-	-	
	MACA Website discussion (not traveling to lodge)	Other	0.50	Paradise A
2:30pm-2:45pm	Break (Raffle Basket Room open)	-	-	Windgate 64
2:45pm-4:00pm	Minimum Operating Standards at Lodge of Four Seasons Transportation on your own or Streaming available at Margaritaville	Essential Job Functions	1.25	Paradise A
4:00pm-5:00pm	Raffle Basket Room open	-	-	Windgate 64
7:00pm-11:00pm	Social Dueling Pianos Dance and Sing with Blake and his Dueling Pianos (Snacks Provided) by Region 6	-	-	Paradise C
Spring Conference Day 2 total Points			6.00	
Thursday May 21st		CEU	Points	Room
7:00am -11:00am	Registration	-	-	Registration
8:30am-9:00am	Raffle Basket Room open	-	-	Windgate 64
9:00am-10:45am	Windows and Mirrors: The View from Here – Courtney Whiteside	Ethics	1.75	Paradise A
10:45am-11:00am	Break (Raffle Basket Room open)	-	-	Windgate 64
11:00am-12:00pm	The Evolution of MACA – Lisa Thompson, Donna Johnson, Colleen Massey-Skaggs	Other	1.00	Paradise A
12:00pm-1:30pm	Lunch Provided	-	-	
12:45pm-1:30pm	Raffle Basket Room open	-	-	Windgate 64
1:30pm-2:45pm	Courts – Ebench Training -Angela Davis	Essential Job Function	1.25	Windgate 64
	Courts – Trial de Novo and Jury Trial - Drea King	Essential Job Function		Windgate 62
	Courts - Accounting Topics - OSCA	Accounting/Fiscal		Windgate 63
	PA – various topics presented by PA Rep	Essential Job Function		Windgate 60
	Court/PA – Budgeting – Susan West	Accounting/Fiscal		Windgate 61
2:45pm-3:00pm	Break (Raffle Basket Room open)	-	-	Windgate 64
3:00pm-4:15pm	Courts – Ebench Training -Angela Davis	Essential Job Function	1.25	Windgate 64
	Courts – Trial de Novo and Jury Trial - Drea King	Essential Job Function		Windgate 64
	Courts - Accounting Topics - OSCA	Accounting/Fiscal		Windgate 63
	PA – various topics presented by PA Rep	Essential Job Function		Windgate 60
	Court/PA - Continuity of Operation Plan – Jeff Chapple	Strategic Planning/Workforce Management		Windgate 61
4:15pm-4:30pm	Break	-	-	
4:30pm-5:00pm	Basket Raffle Drawings	-	-	Paradise A
6:00pm-10:00pm	40th Anniversary Party Live Band, Appetizers, and Desserts	-	-	JB's Boathouse Deck
Spring Conference Day 3 total Points			5.25	
Friday May 22nd		CEU	Points	Room
9:00am-10:15am	Immigration in the Municipal Court – Ray Bolourtchi	Public Trust and Confidence	1.25	Paradise A
10:15am-10:30am	Break	-	-	
10:30am-12:00pm	The 7 Commitments of a Great Team - Because Great Teams Don't Happen by Accident- Melenie Broyles	Communication	1.50	Paradise A
12:00pm-12:30pm	Conference Closing Remarks	-	-	Paradise A
Spring Conference Day 4 total Points			2.75	