

2026 Spring Conference Agenda

Margaritaville Lake Resort Lake of the Ozarks

494 Tan Tar A Dr

Osage Beach, MO 65065

Sunday May 17th		CEU	Points
5:00pm -7:00pm	Registration	-	-
Monday May 18th		CEU	Points
7:00am-9:00am	Registration	-	-
8:00am-6:45pm	Raffle Basket Room drop off Available open during breaks	-	-
2:00pm-5:00pm	Registration	-	-
4:45PM-5:15PM	New Clerk/First Time Attendee Orientation	-	-
5:30PM-6:30PM	Presidential Welcome Reception	-	-
	Appetizers will be served	-	-
6:45 PM-7:45PM	Regional Breakouts & Candidate Visits	Other	1.00
	Region 1 Breakout		
	Regions 2 & 6 Breakout		
	Regions 3, 7 & 8 Breakout		
	Region 4 Breakout		
	Region 5 Breakout		
	Region 9 Breakout		
New Clerk Training			
9:00am-9:15am	Welcome & Introductions – Charlotte Hodson/Courtney Whiteside	-	-
9:15am-10:30am	Roles of Court Clerks & PA Clerks – Keith Cheung	Separation of Powers	1.25
10:30am-10:45am	Break	-	-
10:45am-12:00am	Missouri Supreme Court Rule 37 Overview and Case Management Procedures – Courtney Whiteside	Court Operating Rules	1.25
12:00pm-1:00pm	Lunch Provided	-	-
1:00pm-2:30pm	OSCA Topics, Court Monitors; Accountability – Roberta Rothstein/Devon Nixon	Purposes and Responsibilities	1.50
2:30pm-2:45pm	Break	-	-
2:45pm-3:30pm	Missouri Department of Revenue (DOR) Topics – Mitch Schultz	Essential Job Functions	0.75
3:30pm-4:00pm	Closing Remarks	-	-
		New clerk total Points	4.75
Advanced Clerk Training			
9:00am-9:15am	Welcome & Introductions – Heather Smith	-	-
9:15am-10:15am	Professional Communication in the Court System: Avoiding Misunderstandings and Escalations – Leslie Toliver	Communication	1.00
10:15am-10:30am	Break	-	-
10:30am-12:00pm	Creating the Culture You Think You Have – Alia Stowers	Leadership	1.50
12:00pm-1:00pm	Lunch Provided	-	-
1:00pm-2:30pm	Implicit Bias Session – Speakers TBD	Public Trust and confidence	1.50
2:30pm-2:45pm	Break	-	-
2:45pm-3:45pm	The 4 C's of Ethics – Judge Jim Hall	Ethics	1.00
3:45pm-4:00pm	Closing Remarks/Questions	-	-
		Advanced clerk total Points	5.00
Tuesday May 19th		CEU	Points
7:00am -11:00am	Registration	-	-
7:30am-8:00am	Final Raffle Basket Room drop off	-	-
8:00am-8:30am	Welcome/Color Guard	-	-
8:30am-10:30am	No More Awkward Hellos - Networking Without the Weird	Communication	2.00
10:30am-10:45am	Break (Raffle Basket Room open)	-	-
10:45am-12:00am	So You Think You Know the Law? -Keith Cheung	Essential Job Functions	1.25
12:00pm-1:00pm	Lunch Provided	-	-
12:45pm-1:00pm	Raffle Basket Room open	-	-
1:00pm-2:00pm	CivicProject Presentation -Laura's Little Bits of Comfort	Other	1.00
2:00pm-3:30pm	Ferguson: 10 Years Later - Judge Cotton Walker	Purposes/Responsibilities	1.50

3:30pm-3:45pm	Break (Raffle Basket Room open)	-	-
3:45pm-5:00pm	Immigration in the Municipal Court – Ray Bolourtchi	Public Trust	1.25
5:00pm-5:30pm	Raffle Basket Room open	-	-
Spring Conference Day 1 total Points			7.00
Wednesday May 20th		CEU	Points
7:00am -11:00am	Registration	-	-
7:30am-8:00am	Raffle Basket Room open	-	-
8:00am-9:00am	MACA Business Meeting	MACA Business Meeting	1.00
9:00am-10:15am	Awards/Election Results	Other	1.25
10:15am-10:30am	Break (Raffle Basket Room open)	-	-
10:30am-12:00pm	ADA compliance for Websites, Public Facing Documents and Filings - OSCA	Customer Service/Communications	1.50
12:00pm-1:00pm	Lunch Provided	-	-
12:45pm-1:00pm	Raffle Basket Room open	-	-
1:00pm-2:00pm	New Certification Requirements	Other	1.00
2:00pm - 2:30pm	Travel to Lodge	-	-
	MACA Website discussion (not traveling to lodge)	Other	0.50
2:30pm-2:45pm	Break (Raffle Basket Room open)	-	-
2:45pm-4:00pm	Minimum Operating Standards at Lodge of Four Seasons Transportation on your own or Streaming available at Margaritaville	Essential Job Functions	1.25
4:00pm-5:00pm	Raffle Basket Room open	-	-
7:00pm-11:00pm	Social Dueling Pianos Dance and Sing with Blake and his Dueling Pianos (Snacks Provided) by Region 6	-	-
Spring Conference Day 2 total Points			6.00
Thursday May 21st		CEU	Points
7:00am -11:00am	Registration	-	-
8:30am-9:00am	Raffle Basket Room open	-	-
9:00am-10:45am	Windows and Mirrors: The View from Here – Courtney Whiteside	Ethics	1.75
10:45am-11:00am	Break (Raffle Basket Room open)	-	-
11:00am-12:00pm	The Evolution of MACA – Lisa Thompson, Donna Johnson, Colleen Massey-Skaggs	Other	1.00
12:00pm-1:30pm	Lunch Provided	-	-
12:45pm-1:30pm	Raffle Basket Room open	-	-
1:30pm-2:45pm	Courts – Ebench Training -Angela Davis	Essential Job Function	1.25
	Courts – Trial de Novo and Jury Trial - OSCA	Essential Job Function	
	Courts - Accounting Topics - OSCA	Accounting/Fiscal	
	PA – various topics presented by PA Rep	Essential Job Function	
	Court/PA – Budgeting – Susan West	Accounting/Fiscal	
2:45pm-3:00pm	Break (Raffle Basket Room open)	-	-
3:00pm-4:15pm	Courts – Ebench Training -Angela Davis	Essential Job Function	1.25
	Courts – Trial de Novo and Jury Trial - OSCA	Essential Job Function	
	Courts - Accounting Topics - OSCA	Accounting/Fiscal	
	PA – various topics presented by PA Rep	Essential Job Function	
	Court/PA - Continuity of Operation Plan – Jeff Chapple	Strategic Planning/Workforce Management	
4:15pm-4:30pm	Break	-	-
4:30pm-5:00pm	Basket Raffle Drawings	-	-
6:00pm-10:00pm	40th Anniversary Party Live Band, Appetizers, and Desserts	-	-
Spring Conference Day 3 total Points			5.25
Friday May 22nd		CEU	Points
9:00am-10:15am	Professionalism Across Social Media -John King	Public Trust and Confidence	1.25
10:15am-10:30am	Break	-	-
10:30am-12:00pm	The 7 Commitments of a Great Team - Because Great Teams Don't Happen by Accident	Communication	1.50
12:00pm-12:30pm	Conference Closing Remarks	-	-
Spring Conference Day 4 total Points			2.75